

**LOS ANGELES COUNTY – DEPARTMENT OF MENTAL HEALTH
SERVICE AREA 7
QUALITY IMPROVEMENT COMMITTEE (QIC) Minutes**

Type of Meeting:	SA 7 QIC	Date:	November 24, 2015
Place:	Roybal 4701 Cesar E Chavez 2nd Floor Los Angeles, CA 90022	Start Time:	2:00 PM
Chairpersons:	Antonio Banuelos Caesar Moreno Kari Thompson	End Time:	4:00 PM
Members Present:	Karalee Bechtol, Gwen Lo, Michael Olsen, Joseph Chavez, Robin Washington, Tonia Jones, Kari Thompson, Caesar Moreno, Antonio Banuelos, Silvia Rowe, Marietta Watson, Misty Aronoff, Gloria Guevara, Michelle Lopez-Munroe, Rocio Gonzalez, Gloria Macias, Denise Rodriguez, Mary Kim, Brent Hale, Soua Ly, Ashlei Sullivan, Shivani Patel Escamilla, Sandra Chang-Ptasinski, Cassandra Peterson, Nahara Martinez, Regina Esparza, Franscisca Ramos, Yuchai Tse, Adrine Bazikyan, Alex Ballan, Jennifer Garcia,		
Agenda Item & Presenter	Discussion and Findings	Decisions, Recommendations, Actions, & Scheduled Tasks	Person Responsible
Welcome & Introductions	Meeting was called to order at 2:10pm	Reminder that we are dark for next month December meeting	Caesar Moreno
Review & Approval of Minutes	Minutes from October meeting reviewed	Approved by Michael Olsen	Kari Thompson
Announcements	MHSIP Surveys are due – please turn in today	Collection of surveys	Caesar Moreno
	Provider Directory being updated, need to know which programs have ASL services – Policy 200.02 reviewed	Will indicate on the sign in sheets if services are available in ASL	Antonio Banuelos

Quality Improvement Updates	<p>*Parameters for Spiritual Support Survey</p> <p>*Annual Beneficiary Grievance Appeal Report</p> <ul style="list-style-type: none"> • Posting of Grievance & Appeal Procedure • New NOA coming soon – more languages • 2016 Test Call Schedule - reviewed <p>*Cultural Competency Update: Under represented is now called USCC which stands for Under Served Cultural Communities Also, Annual Retreat to set priorities for the next calendar year</p>	<p>*Reviewed Handout</p> <p>*Reviewed Report</p> <p>*Reviewed notice from Patient Rights Office</p> <p>*Test Calls from last gathering were missing information</p> <p>UREP now called USCC</p> <p>December 9 – 1:00-3:00</p>	<p>Antonio Banuelos</p> <p>S. Chang-Ptasinski</p>
Quality Assurance Updates	<p>*QA Policy Due</p> <ul style="list-style-type: none"> • Directly Operated – December 31st • Legal Entities – January 31st <p>*Follow up ICD10 questions that were forwarded to the State still waiting for response.</p> <p>*Moss Levy Audits – COS & PFI are common areas for focus</p> <p>*Auditor Controller Audits – NOS Diagnosis was scrutinized</p> <p>* State Audit – February 8, 2016</p>	<p>QI Division to give out basic requirements and more information for the QA Policy</p>	<p>Antonio Banuelos</p>
Presentation	<p>Roybal FMHS/FSP Young Mothers with Infants</p>	<p>PowerPoint Presentation for more information about the program call (323) 267-3455 can be directly referred</p>	<p>Rocio Ortiz-Gonzalez</p>
Adjournment	<p>Meeting was adjourned at 4:00 pm</p>	<p>Next meeting: January 19, 2016</p>	<p>Kari Thompson</p>

Respectfully Submitted,

Antonio Banuelos & Caesar Moreno & Kari Thompson
QIC Co-Chair QIC Co-Chair QIC Co-Chair